

Eastside Literacy
Student Handout - **Complaining**

Look at the pictures.



boss



supervisor



co-worker



customer



customer



customer

Let's talk:

1. What does your boss say when she or he complains? What do you say?
2. What does your supervisor say when she or he complains? What do you say?
3. What does your co-worker say when she or he complains? What do you say?
4. What do the customers say when they complain? What do you say?